



**Choice** *Eastport*

PEOPLE | HOUSING | NEIGHBORHOODS

# People Task Force Meeting

October 12, 2022






# Agenda


- I. Introductions
- II. A deeper dive into the needs of families (from resident survey)
- III. Discussion
  - I. How do we address resident needs NOW?
  - II. How do we plan for ongoing services over time (this include planning for physical spaces onsite)
  - III. Understanding the existing provider network – who is doing what now?
- IV. Next Steps




# A Focus on Families

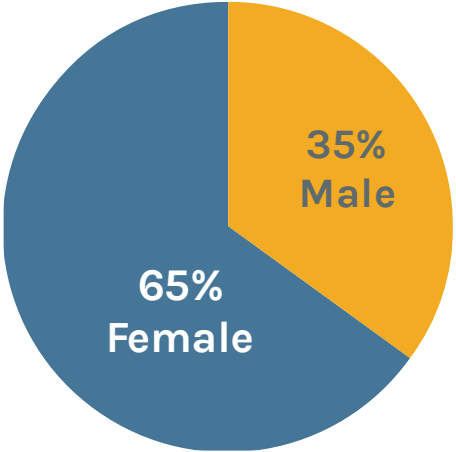
# Household Profile

 **294**  
**Households**  
(528 total residents)

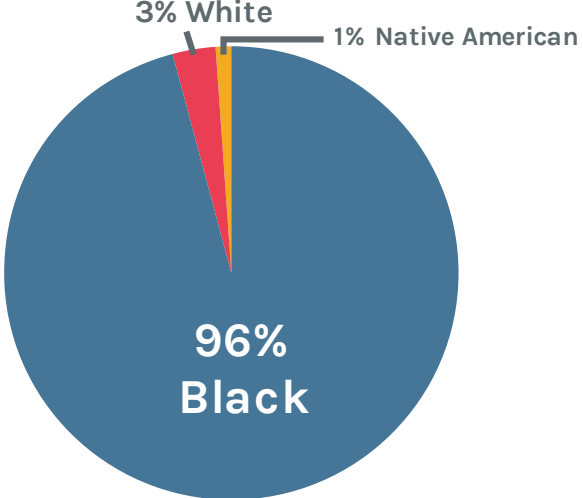
 **1.8**  
**Average**  
**Family Size**

 **1/3**  
**Have lived in the**  
**neighborhood for**  
**only 0-4 years**

### Gender Distribution



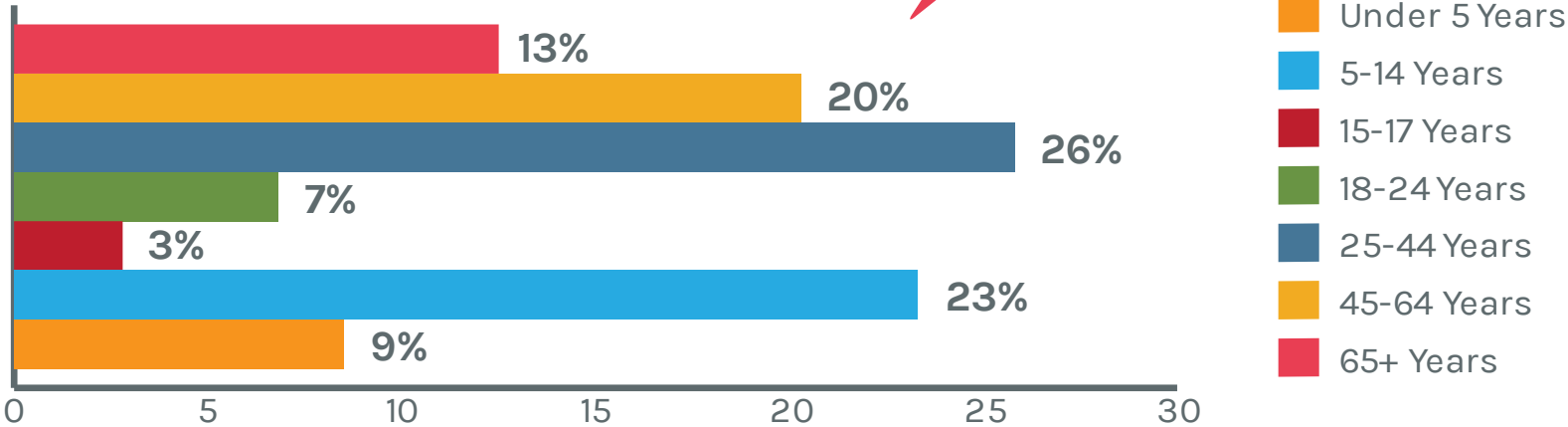
### Race



Data Source: HACA Yardi Demographic Data as of 6/1/2022

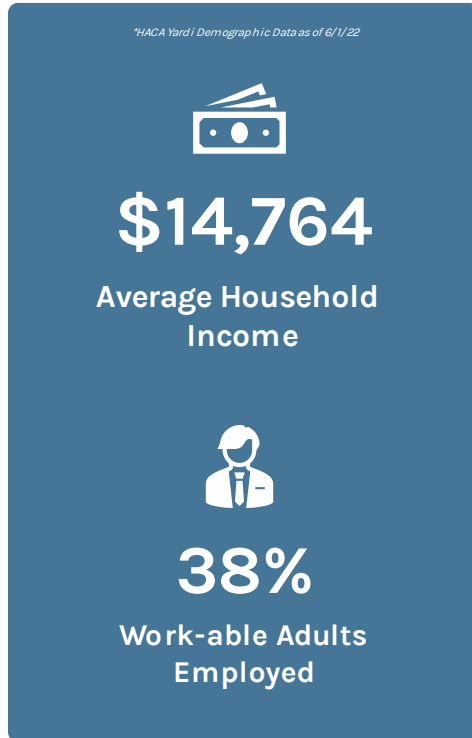
# Age Distribution

65% of population is over 18 years old



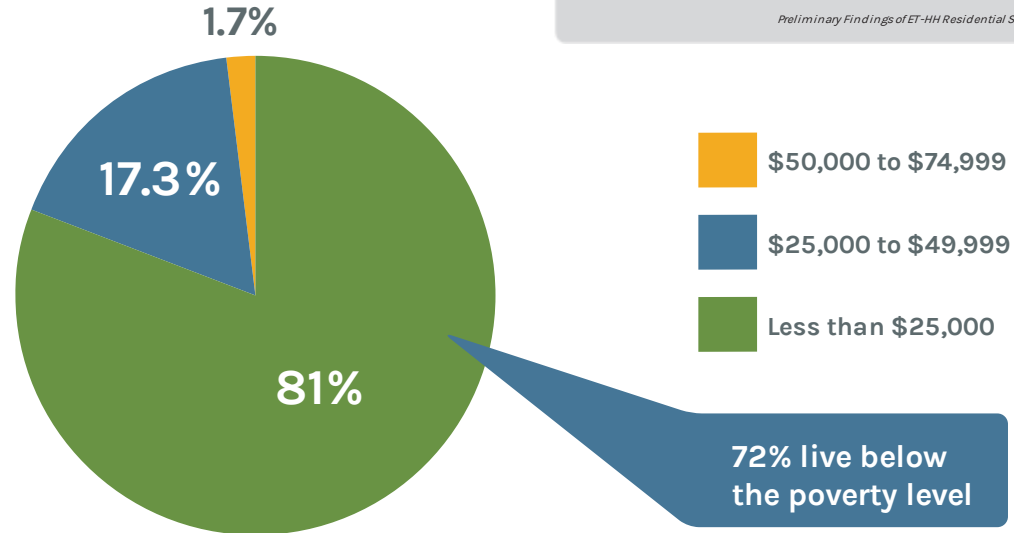
Data Source: HACA Yardi Demographic Data as of 6/1/2022

# Employment and Income



## Household Income

\*HACA Yardi Demographic Data as of 6/1/22



20% do not have access to the internet when they need it

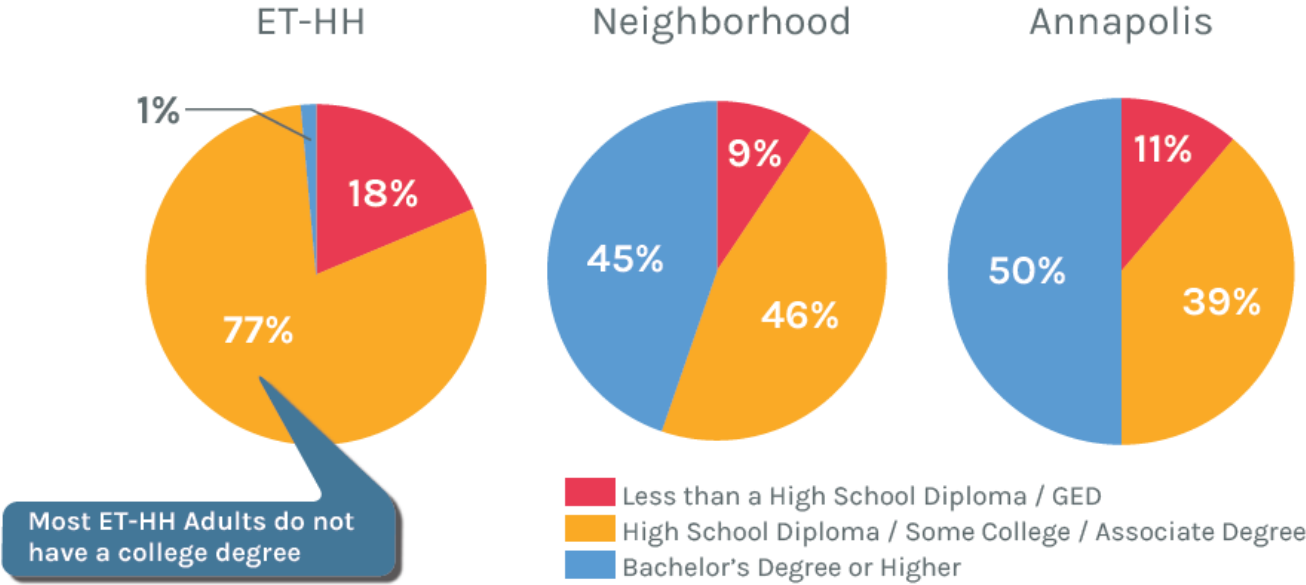
Preliminary Findings of ET-HH Residential Survey

# Education





# High number of ET-HH residents have a High School diploma



## HIGHEST LEVEL OF EDUCATIONAL ATTAINMENT

(age >25)

ET-HH Residents Survey, 2020 ACS 5-Year Survey

# ET-HH residents have a higher rate of disability than the neighborhood and city

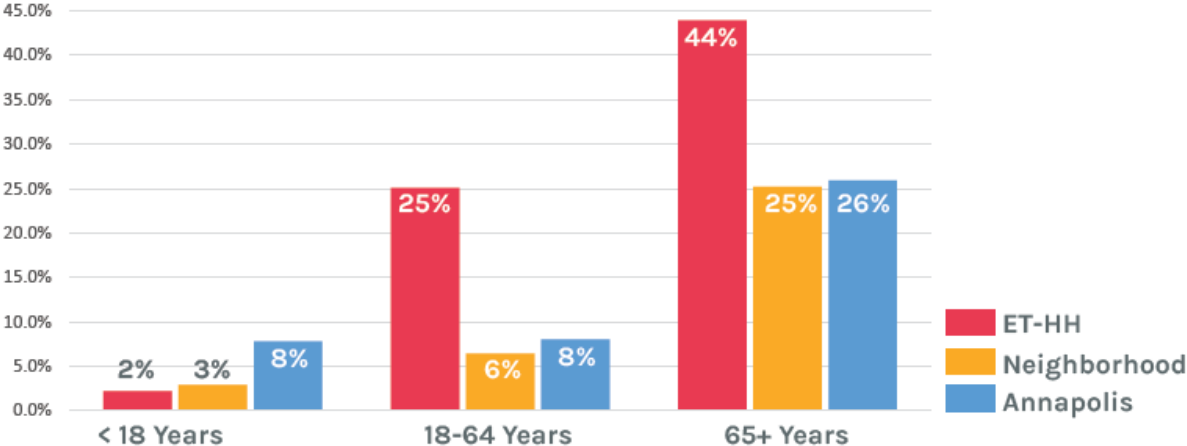


20%

of all ET-HH Residents have a disability

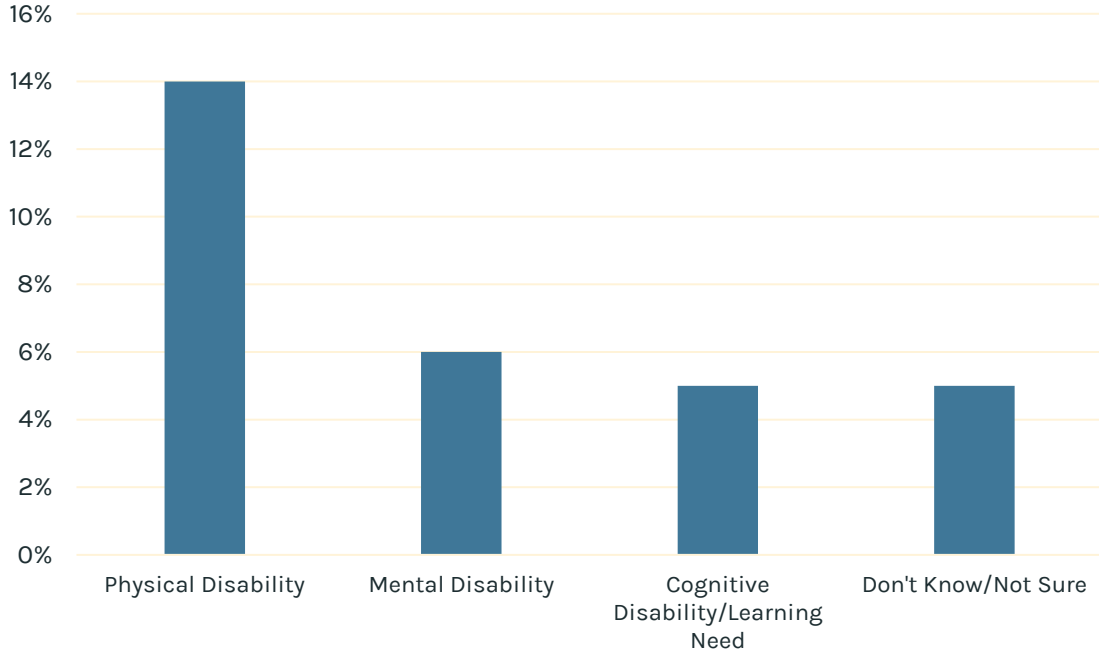
## POPULATION WITH A DISABILITY BY AGE

HACA Yardi Demographic Data as of 6/1/2022, 2020 ACS 5-Year Survey



16% of ET-HH Households with children report that at least one of their children have a diagnosed special need, such as an academic/learning disability or behavioral issues.

# Special Needs of ET-HH Families



# Health and Wellness

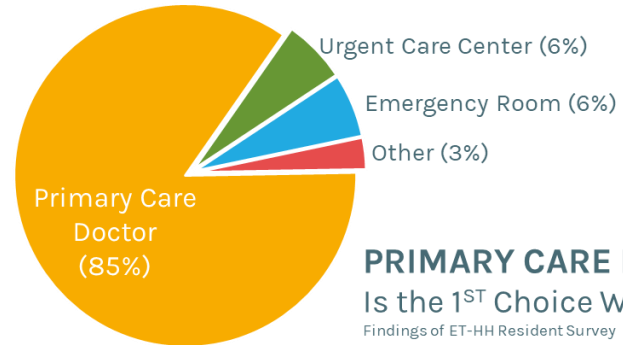


# High rates of insurance coverage and good health overall

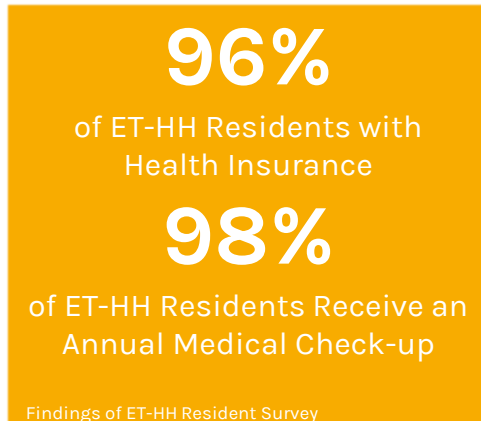
**63%** of ET-HH Heads of Household rate their own health as good or excellent

**97%** ET-HH Heads of Household rate their children's health as good or excellent

Findings of ET-HH Resident Survey



**PRIMARY CARE DOCTOR**  
Is the 1<sup>ST</sup> Choice When Sick  
Findings of ET-HH Resident Survey



Findings of ET-HH Resident Survey

# Chronic diseases are prevalent

**42%** of ET-HH households with children report that at least one child in their household has asthma

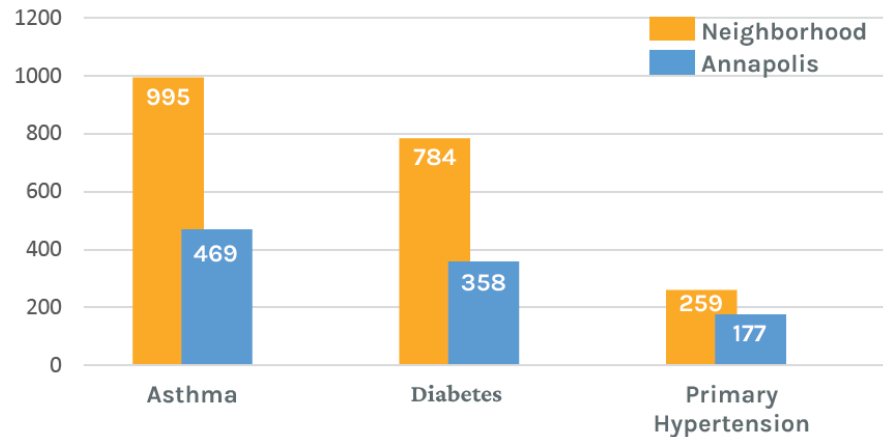
**35%** ET-HH Heads of Household report that at least one adult in their household has high blood pressure/hypertension, and **27%** have asthma

Findings of ET-HH Resident Survey

## HIGHER RATES OF ILLNESS

In the Neighborhood (Hospitalization per 1,000 population)

HSCRC 2016-2020 Inpatient and ED Visits



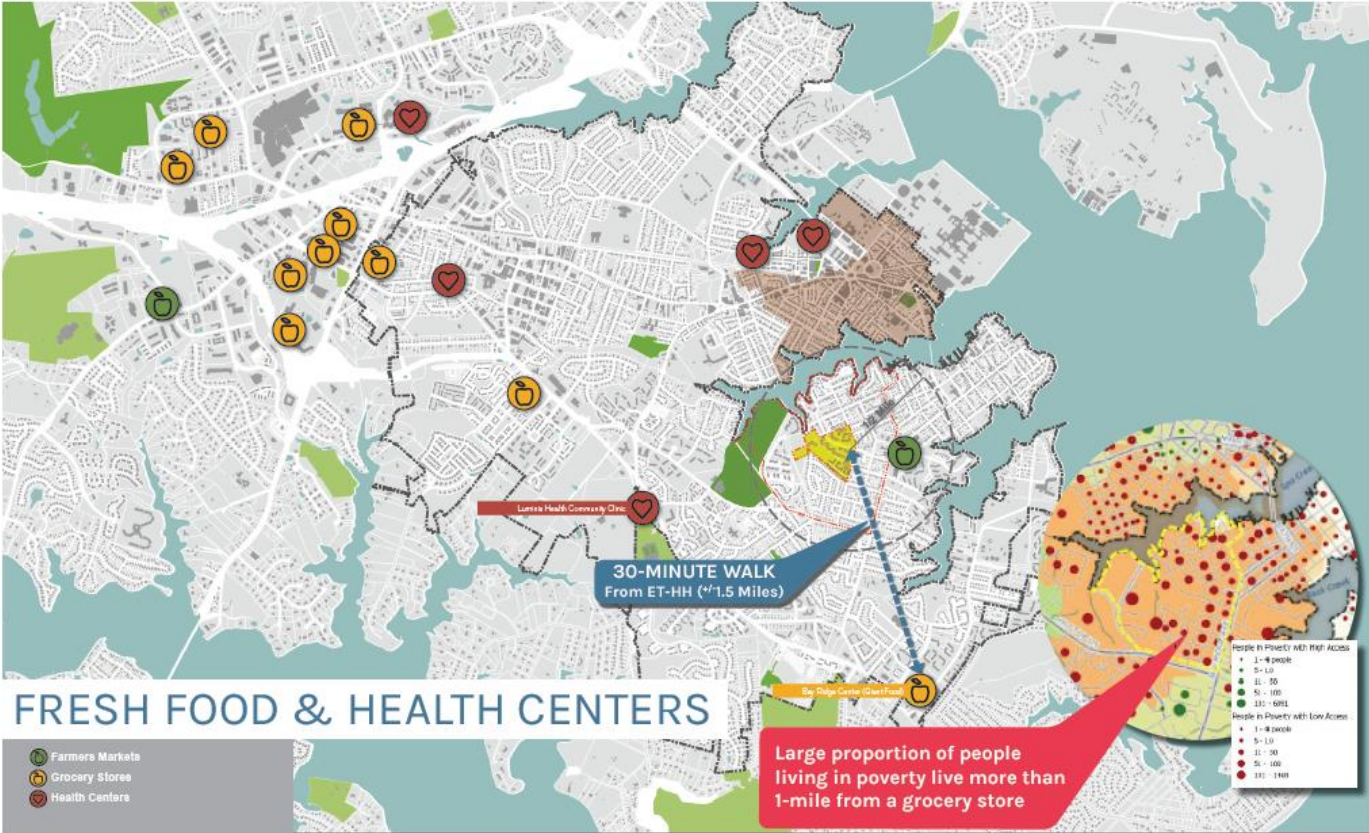
# Most health care needs are met

**67%** of ET-HH households report that their health care needs are met

## Top 5 Unmet Health Care Needs

1. **Dental Services/Orthodontics** (13%)
2. **Mental Health Counseling and Services** (8%)
3. **Eye Care** (7%)
4. **Physical Fitness/Exercise Programs** (6%)
5. **Health Education/Prevention/Screenings** (5%)

# Neighborhood is a food desert, and there are no health centers within the neighborhood





# Supportive Utilization



# Service utilization by ET-HH Households

On average:

- **46%** of ET-HH Heads of Household are aware of supportive services being offered, such as adult education, food distribution sites, senior services, childcare/early learning programs, various workforce development/training programs, youth programs, legal services, mental health/behavioral health services, etc.
- **27%** of ET-HH households have used these types of services in the past 12 months
- **35%** of ET-HH households are satisfied with the programs that they used

# Barriers to service utilization

**20%** of ET-HH households report that they find it difficult to use services

Top **5** reasons that it is difficult to use available services

1. I don't know about the services that are available (60%)
2. The services are offered at inconvenient times (12%)
3. It takes too long to get services; there is a waitlist (10%)
4. Problems with staff at the service agencies (poor customer service) (8%)
5. Too many expectations and tasks to follow up on (7%)

# Resident Needs



# Top 4 Supportive Services rated as **VERY NEEDED**

1. Emotional/Mental support services (76%)
2. Health Center/Medical Services (74%)
3. Social Services Programs (71%)
4. Childcare Center (68%)

# Top 5 Non-health services needed by ET-HH households at this time

1. Budgeting/Financial Literacy/Credit Repair (20%)
2. Assistance applying for public benefits (WIC, SNAP, TANF, etc.) (17%)
3. Childcare/Early Learning Programs (13%)
4. Homeownership Counseling (11%)
5. Assistance with household errands (e.g. grocery shopping) (11%)

# Top 5 Services that would best serve household members with a disability:

1. Accessible Housing Units (22%)
2. Better Transportation Options (14%)
3. Homemaker Services (cleaning, laundry, meal prep) (71%)
4. Assistance with Grocery Shopping/Errands (9%)
5. Supports for Stress, Anxiety, Depression, or other Mental Health Services (9%)

# Children would participate in more sports/recreation and out-of-school programming

## Top 5 YOUTH PROGRAMS

### Would Your children Participate In

*Preliminary Findings of ET-HH Residential Survey*

1. **SPORTS AND RECREATION** (58.8%)
2. **AFTER SCHOOL PROGRAM** (57.7%)
3. **SUMMER CAMP** and/or Programs (47.1%)
4. **ARTS/** Performing Arts / **MUSIC** Programs (44.7%)
5. **MENTORING** (34.1%)

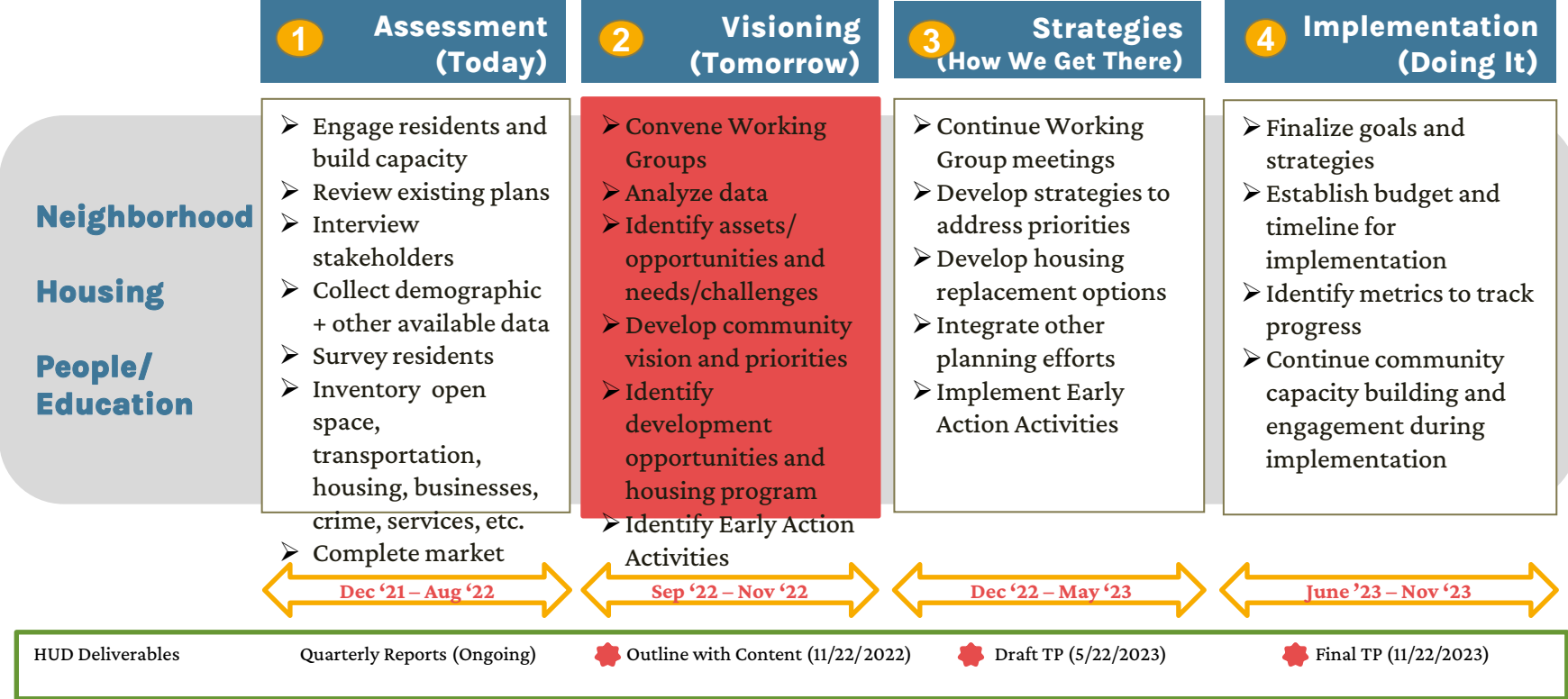




**WHAT'S NEXT?**



# What's Been Done; What's Next



# Visioning and Strategy Development

- **Services Gaps**
- **Supportive Service Partner Recruitment**
- **Space needs onsite**



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