



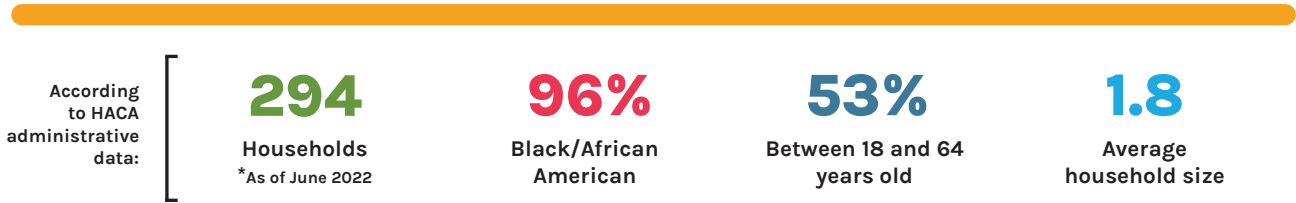
November 2022

Eastport Terrace - Harbour House

RESIDENT SURVEY HIGHLIGHTS

As part of the effort to engage Eastport Terrace and Harbour House (ET/HH) residents and ensure their needs, preferences, and priorities remain central to the Choice Neighborhoods planning process, the Housing Authority of the City of Annapolis (HACA), the City of Annapolis, and the Community Action Agency conducted a resident survey from June-September 2022. A total of 203 households completed the 70-question survey for a 69% response rate.

Thank you to all who participated!



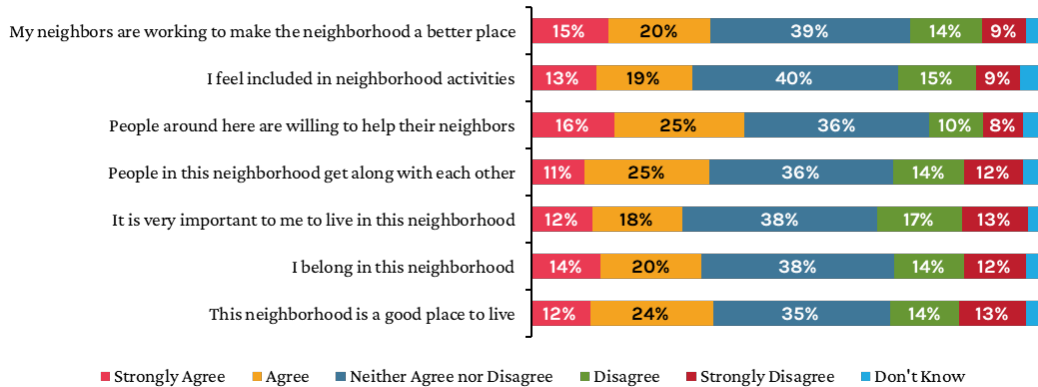
Neighborhood

1/3 residents have lived in ET/HH for less than 5 years

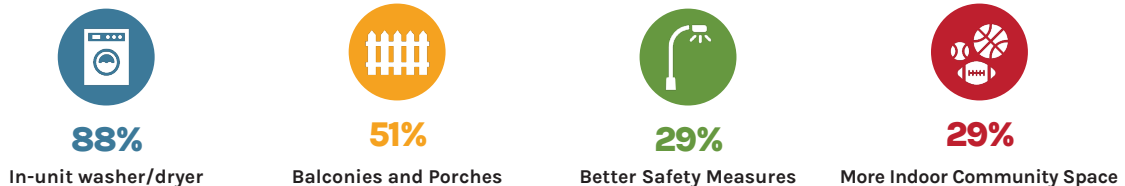
Most liked aspects of ET/HH

According to **59%** of residents, Housing Affordability is the best thing about the neighborhood. It is followed by Neighborhood Conveniences and Services (**36%**), Public Transportation (**32%**), Nearby to family/friends (**28%**), and Sense of Community/Family History (**19%**).

NEIGHBORHOOD PERCEPTIONS



Preferred physical improvements



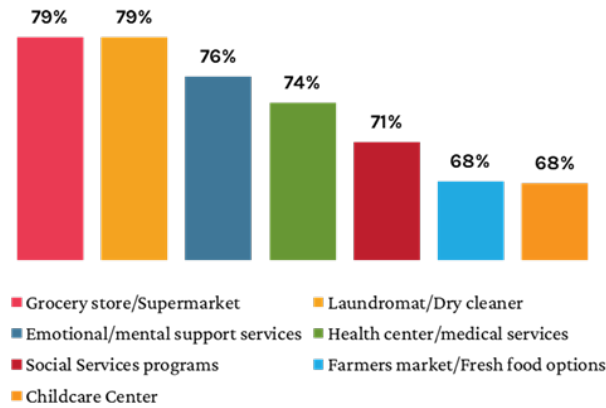
SERVICES & AMENITIES

Most desired neighborhood improvements

- More Neighborhood Conveniences and Services (40%)
- More Positive Programs and Activities for Youth (39%)
- More Effective Public Safety Initiatives (38%)

Of non-health services, residents said the following services are very needed:

TOP DESIRED SERVICES IN NEIGHBORHOOD



Awareness

Of the services available in the neighborhood, residents were most aware of Food Distribution sites (61%), Adult Education Services (55%), Childcare and Early Learning Programs (48%), and Youth Programs (47%). However, 31% of residents were not aware of any of the services listed.

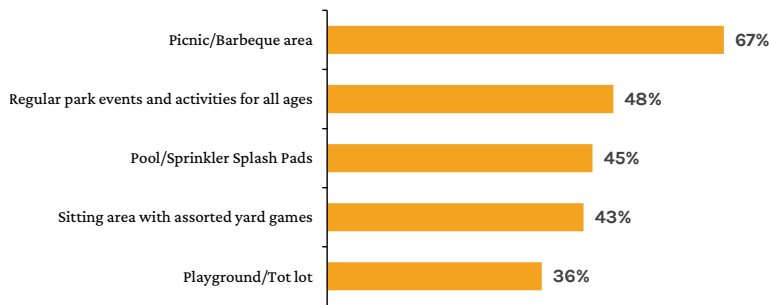
WHERE DO YOU GROCERY SHOP?



Parks and Recreation

64% of parents would be interested in Youth Sports and Recreation Programs

PREFERRED RECREATIONAL FEATURES



Physical Activity

64% of respondents typically exercise at least 3 days a week.

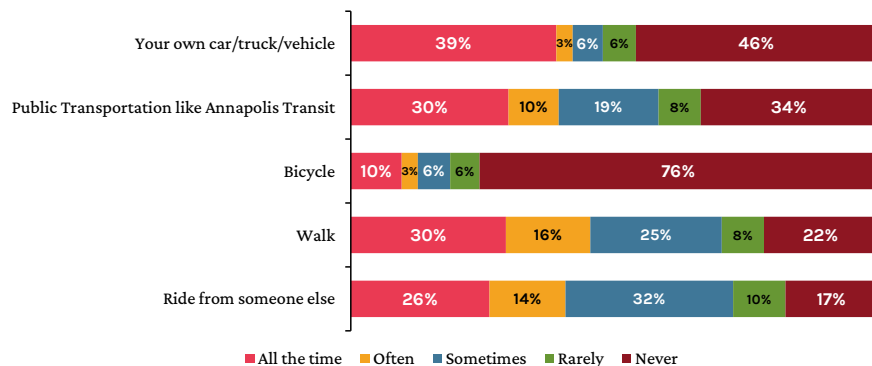
Cost of gym memberships and fitness programs (13%), lack of time (12%), physical exhaustion (12%), and neighborhood safety (12%) were the primary barriers to physical activity.



85% of residents say that transportation is rarely a barrier to get where they need to go.

The regular commute of 63% of households remains within the City of Annapolis (22% within the neighborhood, 41% within the City).

MODES OF TRANSPORTATION



HEALTH & SAFETY

96%

Have Health Insurance

63%

Rate Own Health as Good or Excellent

98%

Receive Annual Check-Ups

87%

Rate Health Services as Good or Excellent

85%

Visit Primary Care Doctor

Needs

Most residents (**67%**) say they do not have any unmet health care needs. The top health concern is High Blood Pressure or Hypertension at **34%**.

Barriers to Quality Healthcare

12% of residents say they face barriers finding and keeping quality, affordable healthcare. The top barriers are:

- **33%** Cost
- **25%** Lack of Transportation
- **25%** Long Waiting Room Times

Healthy Eating

55% of residents eat fruits and vegetables at least 3 times a day. Top barriers:

- **44%** No Specific Reason
- **41%** Cost
- **22%** Low Quality Produce in Stores

97% of parents rated their children's health as Good or Excellent, but there is a high reported rate of asthma in children at **42%**.



Disabilities

25% of households have a member with a disability, and **17%** of households report a child with a special need. Of those households, the top service requested was an Accessible Housing Unit (**22%**).

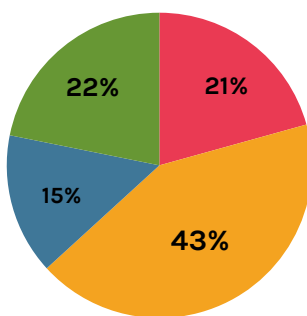
Housing Needs:

27% Physical Accessibility **10%** Hearing Accessibility **5%** Visual Accessibility

57% of parents feel that their children are somewhat unsafe walking to/from school/bus stop.



How likely are you to let your child play outside in the neighborhood?



■ Very likely ■ Somewhat likely ■ Somewhat unlikely ■ Very unlikely

How often does crime occur in the neighborhood?

- 16%** Daily
- 23%** Frequently (1-2x/week)
- 20%** Sometimes (1-2x/month)
- 31%** Rarely (once/3 months)
- 0%** Never
- 11%** Don't Know

Strategies

Ways to Improve Community Health and Safety:

- 54%** - Community Violence Intervention Strategies (reducing gun violence with tools other than incarceration)
- 51%** - Community-Led Safety Programs
- 50%** - Addressing Barriers to Economic Opportunities

Perception of Police

Most residents view police in a positive light with **62%** of residents seeing the police as a resource to call when they need assistance. However, **22%** of residents have felt threatened by the police.

EMPLOYMENT & EDUCATION

Income

According to HACA administrative data:
The average household income at ET/HH is **\$14,764** (81% of residents make less than **\$25,000** a year)

72% live below the poverty level

Barriers to Employment

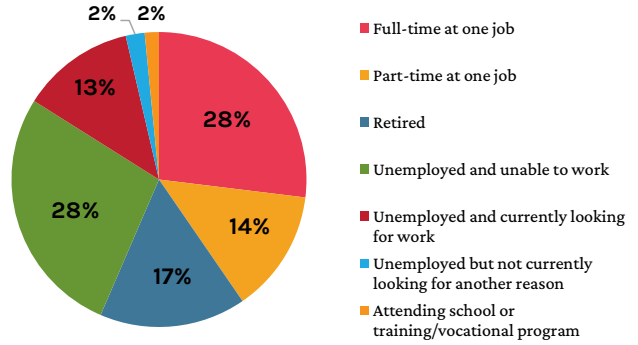
Not including the 26% retired or unable to work, 16% of residents face challenges in finding and keeping work. Of those, 33% identified Lack of Job Skills/ Training, 26% Affordable Childcare, 26% Disability, 26% No Job Opportunities Available in the Area, and 26% Transportation as top barriers to employment.

Despite the need, only 15% of residents say they use the adult education services and computer training/ assistance programs. And only 12% have used workforce development services.



30% of households do not have Wifi access at home. 19% say their Internet services do not meet their needs.

EMPLOYMENT



Percent with only a High School Diploma

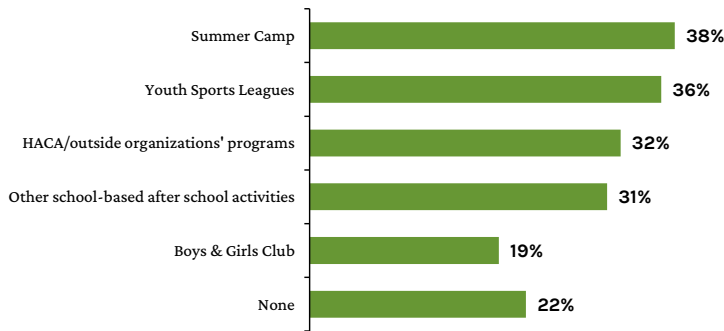


Education & Youth

According to HACA administrative data:
There are **153** school-aged children in ET/HH

71% of respondents report that their child(ren) participate in after school activities.

AFTER SCHOOL ACTIVITIES



Barriers to Participation

29% Concerns about Covid-19
26% Hours of Programs Don't Work with Your Schedule

Parent Involvement

51% involved in the Parent Teacher Association (PTA) or other school activities at their child(ren)'s school. The top barriers to involvement are Transportation (43%) and Childcare (29%).

Desired Programs

